

# Dunes & Delta Discovery - BOOKING FORM

Departing 07 June 2020



Experience. The Difference.

Before completing this form, please read our Terms and Conditions on the reverse of this form.

<b>PERSONAL DETAILS:</b>	<b>You</b>	<b>Travelling Companion</b>
<b>Title</b> (please tick)	<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms	<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms
<b>Surname</b> (as per passport)		
<b>Given Names</b> (as per passport)		
<b>Preferred Name</b>		
<b>Passport details</b>		
Date of Birth		
Passport Number		
Date of Issue		
Date of Expiry		
Place of Issue		
Nationality (e.g. NZL)		
<b>Contact details</b>		
Address		
Home Phone		
Work Phone		
Cell phone		
Email		
Travelling Email		
<b>Occupation</b>		
<b>Do you have any special requirements?</b> (i.e. dietary, twin beds etc)		

<b>Emergency Contact details</b>		
Name		
Relationship		
Home Phone		
Work Phone		
Cell phone		
Email		
<b>TRAVEL INSURANCE:</b>		
Insurance Provider		
Insurance Policy Number		
Insurance Emergency Contact Phone Number		
<b>MEDICAL DETAILS:</b>		
<b>Travellers needing assistance:</b>		
<p><i>You are required to disclose to us at time of booking, any disability requiring special attention. This includes physical disability, difficulty walking, hearing or eyesight impairment, or any neurological disorders. While every effort is made to accommodate such difficulties, we are not responsible in the event we are unable to do so, and are not responsible for any denial of services by carriers, hotels, or other independent suppliers. Our concern must always be for the enjoyment and welfare of the group, and we regret that we cannot provide individual assistance to participants for walking, getting on and off motor coaches or vessels, or other personal needs. A physically and mentally able companion must accompany travellers who need such assistance.</i></p>		
<b>Medical Information:</b>	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> No <input type="checkbox"/> Yes
a) During the last 5 years, have you suffered from any significant illness, been hospitalised or require regular care by a doctor?	If yes, please indicate reason:	If yes, please indicate reason:
b) Do you have any physical limitations, impairments, handicaps or prosthesis?	<input type="checkbox"/> No <input type="checkbox"/> Yes If yes, please specify:	<input type="checkbox"/> No <input type="checkbox"/> Yes If yes, please specify:



# TERMS AND CONDITIONS

## **Responsibility**

*Discover Travel* is responsible for making arrangements specified in the itinerary, including transportation, sightseeing and accommodation mentioned. We include the services of independent contractors such as airlines, hotels, & Safari operators, guides & drivers plus other operators whose staff are not agents, employees or servants of *Discover Travel*. Although we make every effort to ensure that your tour is a great success, we cannot take responsibility for the conduct, nor be held responsible for the actions of people or agents that are not employees of *Discover Travel*. The international carriage of passengers is subject to international conventions and treaties where applicable. If, after your departure, the services included in the tour cannot be supplied or there are changes in an itinerary for reasons beyond our control, *Discover Travel* will arrange for a provision of comparable services. Any resulting additional expenses will be payable by travellers and any resultant savings will be refunded to holiday participants on their return to New Zealand.

## **Validity**

The prices listed are based on the exchange rates current at the time of pricing. *Discover Travel* reserves the right to alter these accordingly. Prices for Tour #1 are based on a minimum group size of 13 passengers and a maximum of 20, excluding tour escort. Prices for Tour 2# are based on a minimum group size of 13 passengers and a maximum of 13, excluding tour escort. Should the number of passengers not reach 13 for Tour #2, the tour will not proceed.

## **Payment**

Please pay your non-refundable deposit (NZD\$8,000.00) per person upon booking and completing the form. Full payment will be due no later than 12 February 2020.

The price quoted is for payment by cash, cheque or direct bank transfer. **Cheques:** Should be made payable to '*Discover Travel*'. Our postal address is PO Box 2477, Christchurch.

**Bank Transfer:** 06 0801 0495605 02 – Discover Travel Worldwide Ltd, using 'Dune&Delta20' as a reference.

**VISA or Mastercard** payments will incur a 2% convenience fee and American Express a 3% fee.

## **Price**

07 June – 29 June 2020 – priced at \$33, 995.00 per person solo occupancy (Only 1 solo traveller place available)  
\$28, 895.00 per person twin-share.

## **Business Class Supplement**

We would be happy to quote a business class supplement - please discuss with your *Discover Travel* Consultant.

## **Comprehensive travel insurance**

You must have comprehensive travel insurance to travel with us. Please ask your *Discover Travel* Consultant for details of our travel insurance policies with Allianz Global Assistance. We recommend taking our travel insurance at the time of paying your non-refundable deposit so you are covered in the event of needing to cancel for an unforeseen reason.

## **Passport and Visa Requirements**

It is important that we sight your passport at the time of booking to confirm we have the correct name for your booking and that your passport is valid and in good order. Airline tickets must be issued in the same surname (family name) and first name as detailed in your passport. Prior to confirming your travel arrangements, you should check your Passport and establish that it will remain current for the entire period of your travel. Your passport must be current, in good condition and have sufficient blank pages remaining. If your passport shows any signs of delamination (where the edges are peeling away) or any other damage, e.g. water damage, please contact the issuing authority for advice. It is recommended that your passport's expiry date does not fall within six months of the completion of your travel. Entry requirements in a number of countries stipulate that your passport's validity extends for a period of at least six months.

Visas are the responsibility of each traveller. Your tour visits Namibia, Zimbabwe and Botswana. Currently, New Zealand passport holders require a visa for Zimbabwe (obtained on entry, USD\$30). Your travel route is via South Africa (in transit, currently transit visas are not required by NZ passport holders). If you are travelling on a non- New Zealand passport please discuss with your Discover Travel Consultant who will advise the necessary process and if any additional payment is required.

## **Vaccinations**

Certain countries require that travellers be vaccinated against specific diseases. Check with your doctor and the Embassies of countries to which you are travelling to satisfy yourself as to whether your destination has any requirements in this regard.

## **Cancellation by the traveller**

Should you wish to cancel your participation in this tour, the date of the trip cancellation is the date on which the written cancellation is received by *Discover Travel*. Our terms are as follows:

- 121 days prior to trip departure – loss of deposit

- 120 days and less prior to departure trip – 100% of total booking cost

### **Cancellation/Withdrawal by Discover Travel**

If the tour is cancelled due to minimum numbers not being reached, payment made will be refunded in full. *Discover Travel* is unable to take responsibility should a tour not operate due to natural disaster, political unrest or other such events beyond our control. It is the passenger's responsibility to have travel insurance in place to cover such eventualities. It is therefore essential that travel insurance is arranged and paid for at the time of paying your deposit. Once the deposit has been made and the tour is confirmed, your deposit is non-refundable. Once the final payment has been made the total tour cost is non-refundable. Again, insurance cover is therefore essential.

### **Single Supplement**

For clients travelling alone, unless otherwise stated, a single supplement is payable. *Discover Travel* is allocated a limited number of single occupancy accommodation and therefore stipulate that single supplements are subject to availability.

### **Sharing with a stranger**

Should single passengers prefer to share with a stranger of the same gender, *Discover Travel* may be able to assist. However, such arrangements are solely between the passengers concerned, and *Discover Travel* accepts no responsibility for compatibility, nor guarantees being able to supply a twin-share partner. Such arrangements are entered into on the understanding that both passengers travel together for the entire 'land portion' of the journey. Should a twin-share partner not be found, or should one party cancel from the tour, at any stage, the single supplement will be applied to the remaining passenger.

### **Tour Leader**

Your tour will be escorted by a person especially chosen for her/his organisation and people skills. Her/his role is to look after all travel arrangements and the comfort and well-being of the group. The Tour Leader will do her/his best to ensure that your tour is worry free, safe and satisfying. *Discover Travel* reserves the right to make changes to the Tour Leader at any time.

### **Privacy Act Waiver**

For the purposes of the tour, you consent to providing your Personal Details, as noted on the Booking Form, to *Discover Travel* and our suppliers.

### **Accommodation**

Tour price includes accommodation throughout on a twin-share basis, with private facilities, unless otherwise specified.

### **Itinerary changes**

Discover Travel has selected with care and in good faith, the information given and the choice of suppliers but reserves the right, where circumstances necessitate, to change the itinerary and to advise the traveller of these changes. Due to unforeseen circumstances the itinerary may need to be amended during the tour.

### **Tipping/Gratuities**

Tipping is customary in many countries and if shown as included in your tour price, extends to cover the services of Local Guides and Coach Driver/s only. It is the responsibility of the traveller to make provision for any tipping not included in the tour cost.

### **Porterage**

While some service providers may offer baggage handling services (i.e. on and off coaches/cruise ships/trains/transfer shuttles etc.,) it is the responsibility of the traveller to ensure that he/she is able to carry, and manage, their own baggage throughout the journey.

Should assistance be provided by porters, it is the responsibility of the traveller to make provision for tipping for such service, should it be customary to do so.

### **Items not covered**

Unless otherwise specified, the cost of meals, drinks, laundry, insurance, city taxes, passport and /or visa fees are not included.